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# BROCHURE 2026

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**Retail.**  
**Property.**  
**Community.**

By the members,  
for the members.

2026

# INTRODUCTION TO REVO

After a decade marked by structural upheaval, pandemic disruption and an extended cost-of-living crisis, UK retail and leisure real estate enters 2026 with renewed confidence and a clearer sense of direction. The emerging message is unambiguous: retail and leisure has regained its credibility.

Against this backdrop, Revo's own reset reflects the journey of the retail and leisure-led mixed use sector it represents. Through the toughest years, Revo has remained a constant in our sector, convening thought leadership, championing best practice, and representing the collective interests of its membership.

Now, having re-energised our operations with significant board appointments and a new operating model, Revo steps-up again with a strategy for the next 3 years, kicking off with our 2026 theme:- **Dynamic Change: Dynamic Thinking** representing the energy in the function and thinking of the retail and leisure sector. See overleaf for Revo's 3 year strategy.

**“This sets the scene for Revo as the forum for retail and leisure-led mixed-use real estate to meet collaborate, learn and champion excellence.”**

**As Chair of Revo Executive Board, I am proud of Revo's ever increasing momentum as the representative body of a dynamic , collaborative, forward-looking sector.**

**This 2026 brochure demonstrates our commitment to our sector and our commitment to providing our member organisations and individuals with a powerful platform to stay ahead, share best practice and help define the direction for the retail and leisure built environment.**

***Vivienne King - Chair of the Revo Executive Board***



# REVO'S 3 YEAR STRATEGY

The four pillars of our strategy aim to put Revo at the centre of uniting the people shaping the future of a dynamic retail and leisure sector , providing leadership, innovation and influence across the built environment. These pillars are:-

1

## **Sector Leadership & Influence:**

Through authoritative insight, best-practice guidance and active collaboration with strategic partners, we champion innovation, elevate standards and ensure retail & leisure sector knowledge is retained, evolved and amplified.

2

## **Recognised Member Value:**

We strive to ensure members gain access to high-quality, innovative and practical learning and a trusted peer network, supporting professionals across operators, investors, owners and place-makers, while strengthening relationships.

3

## **Organisational Growth:**

We support a growing and increasingly diverse sector and so Revo is growing and welcoming new entrants, nurturing emerging skills through our HUB membership and helping organisations adapt to a dynamic environment.

4

## **Operational Excellence:**

We invest in strong governance and leadership capability, to ensure Revo remains resilient credible and member-led, supporting long-term sector sustainability.

**Dynamic Change: Dynamic Thinking**

# WHAT REVO OFFERS

As the forum for retail and leisure-led mixed use real estate, we champion the collective excellence, influence and expertise of our members — shaping better retail and leisure environments and highlighting the sector's positive contribution to society. Through leadership, insight and collaboration, we bring together investors, asset managers, developers, operators and professional advisors to strengthen places, performance and long-term impact

## FOR INVESTORS AND ASSET MANAGERS; CONFIDENTLY SHAPING THE FUTURE OF DYNAMIC RETAIL AND LEISURE PLACES.

- Share authoritative sector insight, market intelligence and best practice to inform investment strategy
- Engage directly with the full spectrum of actors in retail and leisure places to understand evolving consumer, operational and place-making trends
- Influence the sector's direction through a trusted community that champions best practice, resilience and long-term value
- Align investment with social, economic and place-based impact

## FOR DEVELOPERS: PLACE SHAPING THAT DELIVERS, ENDURES AND ADDS VALUE TO COMMUNITIES.

- Learn together from best practice in retail and leisure-led mixed-use development and place-making
- Collaborate with peers to address shared challenges in regeneration to help future-proofing
- Strengthen relationships across capital, operations and advisory participants
- Position strategies at the forefront of sector excellence.

## FOR OPERATORS: DELIVER OUTSTANDING EXPERIENCES IN DYNAMIC PLACES..

- Gain insight into emerging trends, consumer behaviour and innovation
- Connect with owners, investors and asset managers to shape places that support sustainable success for all
- Share knowledge with peers to improve performance, resilience and customer experience
- Be part of a collective voice championing the value of retail and leisure in the public eye

## FOR PROFESSIONAL SERVICES: INFORM, INFLUENCE AND LEAD

- Be at the cutting edge of sector thinking through high-quality insight, research and learning
- Build trusted relationships across investment, development and operations
- Contribute expertise to thought leadership and best practice
- Strengthen profile through association with a respected, influential membership body



# OUR PURPOSE

The forum for retail and leisure-led mixed use real estate to meet collaborate learn and champion excellence.

**Run by the members, for the members**, Revo represents the entire ecosystem of skills involved in our industry's reinvention. Members have a professional and social advantage with a network that combines seasoned experience with fresh talent, to shape retail and leisure-led mixed use real estate.

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# EXECUTIVE BOARD

Guiding our organisation's future, the Executive Board is made up of our Operations Director and Non-Executive Directors and Revo Hub Chairs. They set Revo's strategic direction and provide oversight for its day-to-day operations



**Vivienne King**  
Impactful Places



**Yvonne Boyd**  
Revo



**Stuart Harris**  
Milligan



**Dan Parr**  
CACI



**Sara Boonham**  
Gleeds



**Matilda Farmer**  
LM Real Estate



**Nick Thornton**  
Aver



**Toby Ogilvie Smals**  
Savills



**Jacinta Rowsell**  
Canary Wharf  
Group



**Jack Busby**  
Landsec



**Kate Lea**  
British Land



**Ben Hammond**  
Toolbox Marketing

# THE COMMITTEES



**Chair: Neil Hockin**  
Lunson Mitchenall

## ASSET MANAGEMENT

Purpose: In an ever-evolving landscape, open and collaborative discussion across the industry is more vital than ever. Our goal is to deliver relevant, insightful content for our members, focusing on the issues that matter most to the real estate community. By exploring these topics from diverse perspectives, we aim to spark meaningful debate and encourage the dialogue our industry needs to move forward



**Chair: Neelum Choudhury**  
Tandem

## ESG

Purpose: To lead and advance the Environmental, Social, and Governance (ESG) agenda across retail, leisure, and placemaking — focusing on both places and the people who shape them



**Chair: Chloe Keith**  
Toolbox Marketing

## MARKETING

Purpose: To creatively and strategically inspire, educate and support those within retail & leisure community. Being on the pulse of trends, interpreting research data, and sharing industry experience, to further benefit an ever changing, dynamic industry from the property owner to the end consumer.



**Chair: John Percy**  
CBRE

## REPURPOSING & REGENERATION

Purpose: The changing nature of our urban places is one of the most important issues of our time. The Repurposing and Regeneration Committee is a forum for Revo members with an involvement in this sector to discuss current issues as well as to provide a conduit for technical papers, thought leadership and seminars to be produced



**Chair: Jeremy Lees**  
Savills

## PROPERTY MANAGEMENT

Purpose: Encourage the continual debate around how retail spaces are managed, and how the role of the property manager and thereby its relationships with occupiers, contractors and landlords continues to change & evolve.



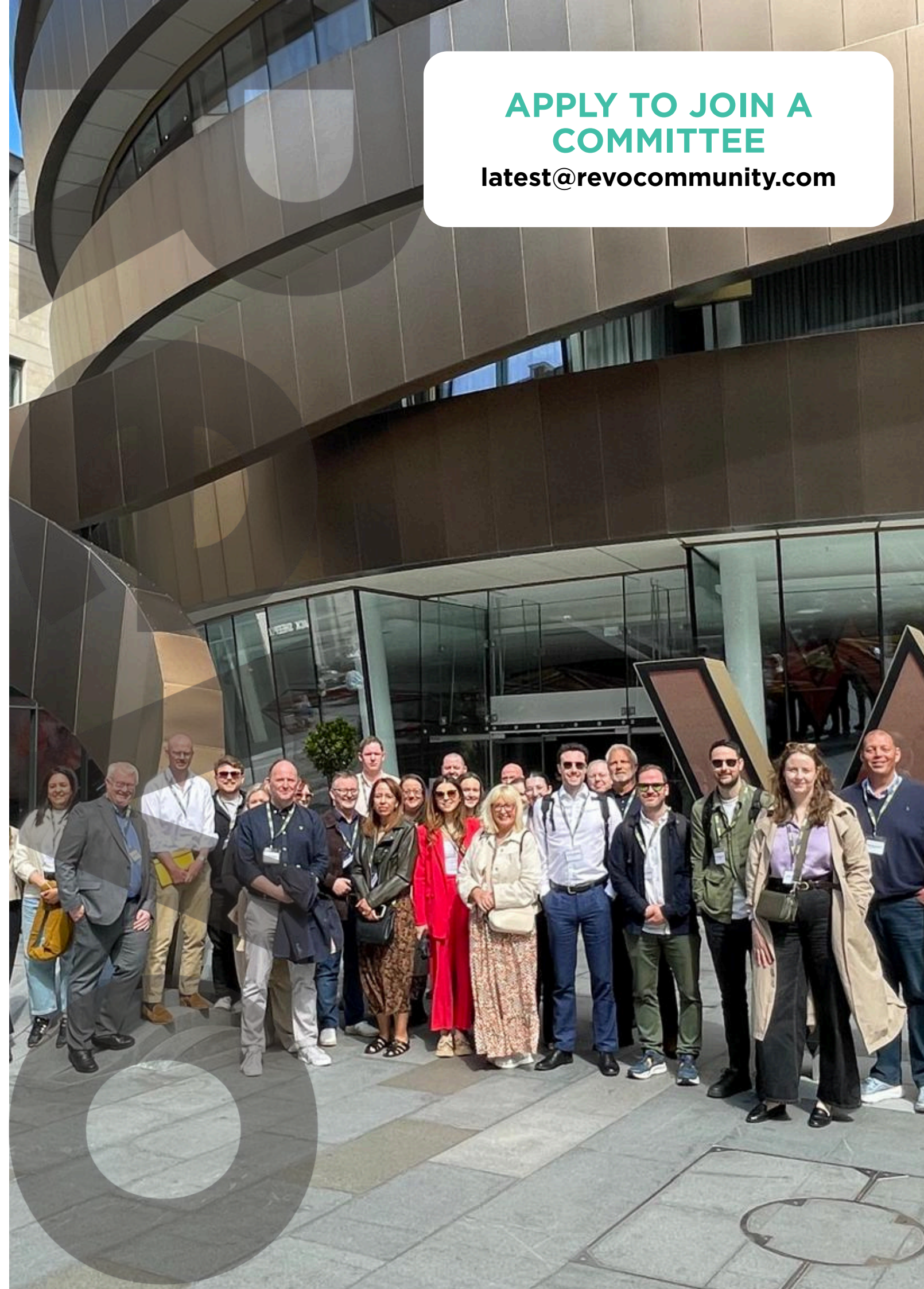
**Chair: Alan Anthony**  
Threesixty Architecture

## REVO SCOTLAND

Purpose: The Revo Scotland committee has been in place for over 31 years and its objective is to ensure that the UK wide Revo agenda of knowledge sharing and networking is delivered locally in Scotland through a series of seminars, tours and other activities. Beyond this, Revo Scotland continue to liaise with the Scottish Government and local authorities on policy and matters relating to retail evolution and the repurposing and regeneration of our urban centres.

**APPLY TO JOIN A COMMITTEE**

**latest@revocommunity.com**



# THE REVO HUB

**Meet Revo Hub - your gateway to the future of retail, leisure, and placemaking.**

We're a vibrant, fast-growing network of professionals under 30 who are passionate about reshaping the built environment. Whether you're just starting out or already making moves, Revo Hub is here to help you connect, grow, and thrive in an industry that's evolving fast.

From exclusive events and behind-the-scenes tours to laid-back networking socials and career-boosting masterclasses, we're all about creating meaningful connections and fresh opportunities. Plus, our regular newsletter keeps you up to speed on industry insights, upcoming events, and exciting stories from across the community.

**Join Revo Hub today and be part of the next generation of industry innovators, disruptors, and decision-makers.**

**Not quite ready to dive in? No problem. Follow us on LinkedIn to stay in the loop — because trust us, you won't want to miss what's coming next.**

**READY TO BREAK INTO THE RETAIL  
PROPERTY SCENE WITH A BOLD NEW EDGE?**

**WE WANT TO HEAR FROM YOU ... EMAIL [LATEST@REVOCOMMUNITY.ORG](mailto:LATEST@REVOCOMMUNITY.ORG)**



**MEET OUR CO-CHAIRS**



**Ben Hammond**  
Toolbox Marketing



**Matilda Farmer**  
LM Real Estate

**Revo** Hub

# 2025 ACHIEVEMENTS

## REACHING ACROSS 380 ORGANISATIONS:

Our expansive reach spans 380 organisations, creating a web of interconnected expertise and collaboration that fuels innovation and progress

## BOARD MEMBER APPOINTMENTS

This includes our newly appointed Revo Hub Chairs taking a seat on the Board

## CONFERENCES

Two impactful conferences stand testament to our commitment to fostering dialogue and knowledge exchange among industry leaders. This included our first stand alone event in 6 years - Revo Conference Reimagined!

## LAUNCHED NEW CUTTING EDGE INSIGHT REPORT

New cutting-edge research commissioned by Revo from Trajectory, a leading insight and foresight consultancy on the Government's Market Research framework and Futures Framework. The research provides a credible and insightful series of scenarios playing out over the next 10 years in the retail and leisure markets.

## AWARDS

On the 3rd December 2025 we held our annual Awards Ceremony, The Revo's. For over 39 years, Revo has been dedicated to recognising and celebrating talent within the retail, leisure and placemaking property sector, with the Revo Gold, ACE, and Purple Apple Awards being the hallmarks of excellence. Last year did not dissappoint

## MEDIA REACH

- MRI Shopping centre insight issued to members weekly
- CACI Data report issued quarterly
- 27 pieces of coverage, including three features in The Guardian, Green Street News, and Retail Destination, reaching over 347 million people, with an additional 339,000 reached through newsletters and social media.

## COLLABORATE ON INDUSTRY-LEADING SENTIMENT:

Trailblazing market sentiment, in partnership with Lambert Smith Hampton, we collaborated across the breadth of our sector to source viewpoints that informed our sector-leading market report

## MEMBER NETWORKING EVENTS

Fostering meaningful connections, we've orchestrated nine-member networking events comprising of study tours and socials, creating opportunities for collaboration and relationship-building.

## SEMINARS

Through our enlightening seminars, we've provided a platform for deep dives into industry trends, fostering a culture of continuous learning.

## PRODUCED WEEKLY & MONTHLY NEWSLETTERS

Elevating communication, we've meticulously crafted 104 newsletters, disseminating invaluable insights, trends, and news to our engaged audience.

## INCLUDING 190 NEXT GEN REVO HUB MEMBERS:

Among our esteemed members are 190 Next Gen Revo Hub NextGen luminaries, injecting fresh perspectives and cutting-edge ideas into our dynamic network.



# GET READY FOR 2026

Led by our Committees to provide a range of activities that deliver on our 3 year Strategy.

## REPURPOSING & REGENERATION

- Briefing Session: Regeneration through Sport.
- Study Tour - Whiteleys, London
- Study Tour - Lambeth, Town Hall
- Study Tour - Telford, Station Quarter
- Study Tour - Bargate, Southampton
- Study Tour - Pentagon, Chatham

## MARKETING

- The Impact of AI on our Places - Whitepaper
- Getting the Most out of our Places to Meet Changing Consumer Demands - Whitepaper
- Exploring Relationships throughout The Placemaking Journey - Webinar/Presentation
- Evolving Traditional Marketing and Budget for Our Future Places - survey results and podcast

## REVO HUB

- Study Tour - Bristol Assets
- Revo Hub Insights E-book - Placemaking
- Regular Newsletters focusing on themes
  - Mental Health Awareness & Initiatives
  - Placemaking
  - Mixed Use Places - Diversification & Repurposing
  - Safe Spaces
  - Scotland, Wales, and Ireland

## PROPERTY MANAGEMENT

- Study Tour - Pentagon Centre, Chatham
- Study Tour - Cotswold Designer Outlet
- Webinars & Forums - Anti-Social Behaviour Best Practice
- Webinars & Forums - AI in Property - Practical Applications
- Webinars & Forums - Service Charge Guidance & Industry Updates

## ESG

- Hosting an online webinar on Imaginative Repurposing
- Summary of unique and exceptional activities submitted for The Revo Awards in readiness for 2026 submissions
- Thought Leadership piece on delivering commercial value through social impact
- Responsible Fit-out to reduce waste / Circular Economy
- Facts & figures relative to decarbonisation in the sector - requires honest feedback from the membership to provide reliable data
- Study Tour to coincide with 'Lets Go Circular' at Grand Arcade

## ASSET MANAGEMENT

- International Study tour - Shaping Tomorrow's places - Hamburg & Berlin
- Study Tour - SouthGate, Bath
- Study Tour - St David's, Cardiff

## REVO SCOTLAND

- Seminar and Panel Discussion on creating resilience and vibrancy through activating 'uppers' by reinforcing retail centres with complementary uses using international and local examples. Followed by networking event.
- Ongoing lobbying of government in collaboration with other organisations to promote resilient and successful retail centres and High streets
- Seminar and Panel Discussion on unlocking High street regeneration in collaboration with Glasgow City Region (and 8 constituent local authorities)
- Peer to Peer Symposium on public/private collaboration in achieving vibrant urban centres in association with Scottish Cities Alliance (with all eight Scottish Cities and selected private sector participants).
- Update on European Food Hall research / design guidance
- Guidance note on briefing High Street / urban centre visions (with Scotland's Towns Partnership)



## AWARDS:

- The Revos

## CONFERENCES:

- Revo Conference

## PARTNERED EVENTS

- Retail Destination Live
- Brabners Retail Conference
- Lambert Smith Hampton Market Sentiment Report and Launch

# FLAGSHIP EVENTS 2026

## REVO CONFERENCE SEPTEMBER



- Connect with industry leaders, creators, and future-focused thinkers.
- Insightful sessions, meaningful conversations, and powerful networking.
- Date, venue, and keynote speakers to be announced soon.

## THE REVO AWARDS DECEMBER



- The REVO Awards celebrate excellence, innovation, and impact across industries.
- Honoring leaders, teams, and ideas shaping the future.
- A platform to recognize bold achievements and meaningful contributions.
- Award categories, date, and venue to be announced.

TAKE A LOOK BACK AT 2025 FLAGSHIP EVENTS OVERLEAF

# 2025 REVO CONFERENCE

In September 2025 we hosted the Revo Conference at Arding & Hobbs, a beautifully restored landmark at the heart of Clapham Junction.

The conference – Shaping Tomorrow's Places – brought together placemakers, investors, retailers and visionaries to explore how we design, invest in and activate places that are not just fit for the future, but resilient, relevant and people-focused.

From unlocking hidden value in existing assets, to human-centred design, to the role of AI and inclusive placemaking – the sessions delved into the ideas, innovations and partnerships driving meaningful change across the retail, leisure and built environment sectors.

## **Session 1: Why Collaboration with Customers Pays Off for Asset Management Success:**

This session offered practical insights into the power of partnership – and why a collaborative mindset pays off in more ways than one

## **Keynote: Navigating the Future of Urban Real Estate | 22nd Century Leadership in the Retail and Leisure Built Environment**

This session discussed bold innovations enabling retail and leisure real estate to overcome challenges and maximise long-term value.

## **Session 2: Wrecking Balls or Revival Plans**

This session explored how to make future-focused decisions on demolishing, repurposing, or revitalising underperforming assets.

## **Session 3: Design for Life – Why Human-Centred Places Are the Key to a Resilient Built World**

Human-centred design prioritising wellbeing, equity, and inclusion to create more resilient retail places was explored.

## **Session 4: Investability – Unlocking Value in Evolving Assets**

A panel discussion explored investor sentiment, risk, and value creation in the evolving UK retail real estate market.

## **Session 5: Spotlight – Press Play: Digital Horizons & The Future of Marketing**

A panel explored how emerging digital and marketing trends are reshaping consumer behaviour and strategy for 2025 and beyond,

## **Session 6: Technology Trends – AI, Cyber Security & Beyond**

Guided by a seasoned experts in retail analytics, this session offered a grounded, real-world perspective on the evolving role of AI in business, cutting through the noise to focus on what truly matters.

## **Session 7: What Inspires Us – A Revo Hub Discussion**

The Revo Hub (Next Gen) Committee showcased diverse voices and ideas in placemaking, from heritage-led innovation to playful public spaces.



## **SINCERE THANKS TO OUR SPEAKERS**

**Dan Parr**, Senior Vice President at CACI

**Dan Labbad**, Chief Executive Officer, The Crown Estate

**Alasdair McClimont**, Customer Manager at The Crown Estate

**Dan Mason**, Managing Director at Multi-Realm

**Tom Jamson**, Partner, KLM Real Estate

**Tarah Gear**, Director of Brand & Place Futures, Milligan

**Robert Insley**, Leading Retail Operations, Bloobloom

**Cat White**, Planning Director at Turley

**Sascha Lewin**, CEO of W.RE

**Paul Sargent**, Founder & CEO of Queensberry

**James Cons**, Managing Director of Leslie Jones Architecture

**Marc Myers**, Retail Operations Director, Outlets, Central London, Suburban London and Retail Parks at Landsec

**Mike Adams OBE**, Creator & Founder at Purple Tuesday

**Mark Rebbeck**, Co-Founder of Altered/Space

**Peter Larkum**, Mental Health Expert & Industry Advocate

**Hanna Afolabi**, Managing Director of Mood and Space

**Jennie Colville**, Head of ESG and Sustainability at Landsec

**Alberto Esguevillas**, CEO of Eurofund Group

**Peter Papadakos**, Managing Director, Head of Research, Europe & APAC at Green Street

**Andrew Hilston**, Managing Director at The Ardent Companies

**Annalise Jalland**, Head of Asset Management - Shopping Centres at British Land

**Caroline Main**, Head of Retail at MAPP

**Dan Tyers**, Chief Strategy Officer at Blue Tiger Marketing

**Peter Colthurst**, Retail Analytics Expert, Deloitte

**Gina Colley**, Architect/Associate Director at Threesixty Architecture

**Ben Hammond**, Growth & Performance Manager, Toolbox Marketing

**Georgie Manly**, Retail Customer Propositions Director at Landsec

**Jonathan Jones**, Associate Director at Chapman Taylor

**Matilda Farmer**, Senior Surveyor at LM Real Estate

# THE REVO'S 2025

Drawing inspiration from the distinguished Revo Gold, ACE, and Purple Apple awards, this comprehensive awards series embraces development, investment, asset management, operations, customer experience, and destination marketing within the sector. As the built environment undergoes continuous transformation, we take pride in staying abreast of industry changes.

The Revo's 2025 featured 14 categories, a distinguished panel of 28 judges, over 200 entries, 79 finalists and the recognition of 13 well-deserving winners and 3 highly commended recipients. It was a grand celebration of excellence in the built environment, providing a platform to applaud those who are not only adapting but also leading the way into the future.

## EVENT OVERVIEW/RECAP

**The Host** - Charlie Luxton is an architectural designer who combines his design work with writing and presenting television programmes.

Since he first appeared on our screens in 2000 as the presenter of Channel 5's Modern British Architects, Charlie has become best known for fronting programmes centred around architecture, sustainability, and design both in the UK and the US.

Charlie is passionate about the environment and communicating his enthusiasm for sustainable architecture and eco-friendly design. Studying at Oxford Brookes University, he achieved a first class honours degree in Architecture before going on to complete an MA at the Royal College of Art in London.

### Charity Partner - The Retail Trust

Thank you to all our attendees who donated when purchasing tickets plus all your generous donations on the night, we have raised over £3340 for this amazing charity.

**The Food** - We're so grateful to Bubble Food for delighting our guests with a beautifully creative and delicious food experience.

**The Venue** - Thank you to Chelsea Harbour Design Centre for providing the perfect backdrop to add a unique flair to our celebration.

**Digital Content** - A massive round of applause to the team at Webvid Creative for not only capturing the magic of the evening but also delivering such innovative visuals.

**The After Party** - Thank you CBRE for sponsoring this and to everyone for the continuing the celebration with our winners, guests, sponsors, and judges!

To all participants of The Revo's 2025, your unwavering dedication and innovative contributions have truly set a new standard in our industry. We are privileged to acknowledge and celebrate your outstanding achievements. As we eagerly anticipate The Revo's 2026, let the countdown begin!

[CLICK TO VIEW THE GALLERY FROM THE NIGHT](#)

## SPONSOR RECOGNITION

Thank you all for your generous support as sponsors for The Revo's 2025. Your commitment to our cause and the recognition of excellence in our industry is invaluable.



# ESTAMA

Where trust matters.



# MEET THE WINNERS & SHORTLIST

## Best Asset Management Initiative

### WINNER: Silverburn, Glasgow

Outlet Shopping at The O2  
Reimagining Retail Space for the community - Dolphin Poole  
The Victoria, Southend-on-sea - The Bridge

### HIGHLY COMMENDED

Trafford Centre X Pradera Lateral - Eastern Garden  
The Chimes, Uxbridge

## ESG Excellence

### WINNER: St John's Shopping Centre

Metrocentre  
Cribbs Mall  
Trafford Centre x BWP - For our Future  
Bluewater: ESG Impact at Scale  
The Exchange Ilford Shopping Centre

## Rising Star

### WINNER: Kat Gillibrand, St John's Shopping Centre

Abigail Baxandall, Key Lime PR & Marketing  
Alice Austin, Group COO  
Arthur Dodson, LCP UK  
Ben Matthews, Willow Brook  
Duaan Lewis, Bluewater  
Kat Behbahani, Sheet Anchor Evolve, Part of M Core  
Sophie St Leger, Willow Brook

## Technology Innovation

### WINNER: London Designer Outlet & Don't Waste Group

Spaces Up-Above - Printworks  
Data and AI Department at M Core  
My FP- Festival Place

## Occupier of the Year

### WINNER: Lucy & Yak Outlet

ArrowHeadz - Castle Quarter  
Chit Chat 4 U - The Potteries Centre  
Schuh & CACI: Redefining resilient, customer-centric retail

## Independent Operator of the Year

### WINNER: My Small World - Southgate, Bath

The Cookie Cottage, Touchwood  
Downtown Retro, The Glades Shopping Centre  
Yellow by Keep it Local - The Potteries Centre  
Tayibah UK - Small but Mighty  
All over the shop: Redefining Retail through creativity, community and collaboration

## Team of the Year

### WINNER: The Pentagon Shopping Centre Security Team

Credit Control Team at M Core  
Derbion  
Gunwharf Quays Centre Management Team  
Meadowhall  
Multi-Realm: For Leasing and Launching of Cotswold Designer Outlet  
Thamesgate Shopping Centre Security Team  
Work Hard, Play Hard - Changing perceptions at Exchange Ilford

## THE PURPLES

### Best Community Initiative

WINNER: Art for All - Crystal Peaks  
50 years of Weston Favell  
Baytree Prom Pop-Up Shop  
Castle Quarter - Uniform Exchange  
Costa Del Croydon at Centrale & Whitgift  
London Designer Outlet: Building the UK's first Mentally Healthy Shopping Centre  
Luton Point - Luton Smiles  
New Mersey Sustainable Fashion Show  
Our Purple City - Centre MK  
Royal Victoria Place - "Love That" campaign  
The Broadway - Bradford's Largest Sensory Room  
The Mall Wood Green - Cultural Style Week

### Best Marketing Campaign of the Year - Large

#### WINNER: Borealis by Dan Acher at Royal Albert Dock Liverpool

Into the Spotlight Campaign - Merry Hill  
Nessa's Gran Arcade at St David's Cardiff  
Pawsome Pooch: Clarks Village becomes 'Top Dog'  
Trafford Centre X BWP - Autumn/Winter Fashion Campaign 2024  
Westfield Good Festival - Westfield London

#### HIGHLY COMMENDED

Nessa's Grand Arcacde at St David's Cardif

### Best Marketing Campaign of the Year - Medium

#### WINNER: The Wonder Wall: Creating a Supernova Spectacle at St David's Cardiff

DS.Emotion x King Street - Wine Mile  
Festive Flight - Castlepoint  
Nourish Social & The Fort Birmingham Mr Moody Christmas Campaign  
Rainbow Runway - Grand Arcade Cambridge

### Best Marketing Campaign of the Year -Shoestring

#### WINNER: Lion's Yard Chinese New Year

Celebrating a Century - The Potteries Centre  
Fremlin Walk - Dad Mode: Activated  
Heart of Norwich - Castle Quarter  
Hidden Gems at The Grove, Witham  
The Giving Tree 2024 - Merseyway Shopping Centre

## THE GOLD'S

### Best Repurposing & Placemaking Project

#### WINNER: Arding & Hobbs

Cotswold Designer Outlet  
214 Oxford Street  
Stockroom, Stockport

### Best Long-term Regeneration Initiative

#### WINNER: King's Quarter, Gloucester

#### HIGHLY COMMENDED

Darley Street Market, Bradford  
Wembley Park

### NEW for 2025: The Revo Spotlight Award - Highly Commended

Cotswold Designer Outlet



**WATCH HIGHLIGHTS  
FROM THE REVO'S 2025**



# THE REVO DIPLOMA & LEISURE PLACE MANAGEMENT CERT (HE)

**50% funded places available | Start date: May 2026 | Deadline for funding applications 31st January 2026.**

By enrolling on the Revo Diploma in Retail & Leisure Place Management (Cert HE), you will open the door to taking your education and career to the next level.

Created specifically for the retail and property industry, this Level 4 academic qualification has been developed in conjunction with industry experts and the Revo Educational Trust, and is delivered by Solent University. It equips professionals with the practical, operational and strategic skills needed to manage and enhance retail and leisure assets at the heart of local communities.

Designed to fit around full-time roles, the programme is delivered online across 12 study days over 12 months, combining academic learning with real-world industry insight. In addition, students have direct access to tutors and academics as well as use of the other university assets to support and guide them in their studies.

**STARTING DATE: MAY 2026**

**APPLY NOW!**



## WHO IS IT FOR?

Ideal for those wishing to develop or step up in their career, including:

- Centre Managers
- Customer Service Managers
- Security Managers
- Technical Services & Facilities Managers
- Cleaning Managers
- Aspiring retail and property professionals

**APPLY FOR  
50% FUNDING  
HERE**

## WHY APPLY?

Graduates gain the skills and confidence to take on greater responsibility and shape the performance of their assets and communities. The 12-month accredited course includes online lectures, industry masterclasses and study tours of leading retail destinations, covering:

- Commercial and financial management
- ESG drivers and regulation
- Community partnerships
- Operational management and risk
- Property law and data governance
- Marketing principles

Previous students have come from a wide range of leading organisations across retail, property, facilities management and placemaking, and now work in senior roles across the sector.

## PROGRESSION & CAREER PATHWAYS

Successful completion opens routes into higher education and supports progression into senior roles, including Centre Manager, Operations Manager, Marketing Manager, Retail Liaison and more.

## REGISTER YOUR INTEREST

Submit your details and a member of the Revo Educational Trust team will be in touch to discuss the course and explain the 50% funding options available.

**CLICK HERE TO FIND OUT MORE ABOUT THE COURSE AND FEES**

# OUR CHARITY PARTNERS



**Revo**  
Educational Trust

The Revo Educational Trust (the 'Trust') is a charity established in the UK in 1989 and registered under no 328288.

The Trust's mission is to provide education and training offering to those interested or wanting to access opportunities in the retail and leisure property community. Our education offering is open to all members of the public.

#### **Our Objectives**

The Trust's projects aim to be relevant and inclusive.

We seek to tackle the workplace training challenges of tomorrow and support the attraction of talent across the spectrum of opportunities the real estate industry provides, to ensure the sector continues to thrive and prosper.



**Retail  
TRUST**  
1832 ONWARDS

Revo is proud to be in support of the Retail Trust. Since the Retail Trust was founded in 1832, it's worth remembering how our very first Chairman Thomas Helps described the purpose of the charity:

**“To promote the happiness and interests of those engaged in the trade, whose industry, integrity, and character were too often insufficient to rescue them from suffering and want.”**

This still holds true today. It guides everything we do, why we do it and what we believe in. In fact we believe in it so passionately, our charity has become a movement with a very clear cause.



# RETAIL DESTINATION

**RETAIL  
DESTINATION**

*live*

2026

Presented by Retail Destination and Revo, Retail Destination LIVE 2025 once again proved to be the premier event for uniting the brightest minds and most passionate voices in the shopping centre and placemaking industries. This year, we were proud to elevate the event to unprecedented heights, delivering even more impactful insights, meaningful conversations, and memorable moments.

We are pleased to announce that Retail Destination Live is returning in 2026, join us at Old Trafford Cricket Ground in Manchester on 4<sup>th</sup> March and hear from a fabulous line up of speakers on the following topics:

- Entering the Era of Opportunity
- Riding the Wave: Turning Trends into Advantage
- Designing Moments That Matter
- Collaborative Power: Partnerships That Unlock Growth

Join us for a dynamic day of thought-provoking sessions, a curated supplier exhibition, invaluable networking, and an unforgettable evening gala with entertainment. We can't wait to see you there!

**2026**  
**SAVE THE DATE**  
**March 4th at**  
**Old Trafford**  
**Cricket Ground**

[BOOK YOUR SPACE NOW](#)

**“A fantastic day, which seemed to go down really well with all who attended. Well done to everyone involved in organising and executing a great “come back” event.**

**I think the bar has been elevated to a much more engaging and relevant level giving us a great position to continue to build on and grow the centre manager community.”**

**Sue Patel**

Centre Manager, The Meadows Shopping Centre

[CLICK TO VIEW THE 2025 GALLERY](#)



# JOIN OUR COMMUNITY

**Join our community, help shape the future of retail and leisure property and placemaking and be involved in the conversation with over 1,200 industry professionals.**

Revo is the only membership body representing both owners, occupiers and professional consultancies in retail and leisure-led mixed use real estate. Our community plans, creates, develops and operates retail and leisure places throughout the UK's towns and cities for people to live, work and enjoy. Members include large and small private and publicly listed owners and managers of retail and leisure property, retailers, local councils, advisors and consultants. Our membership community works through our committees, events, publications and national and international networks to shape change in a rapidly evolving industry.

## MEMBERSHIP BENEFITS

**We'd love to have you as a member, so have a look at what's on offer. You won't be disappointed.**

- Highly competitive membership fee rates.
- Network amongst the broadest retail property community.
- Showcase your business and influence change through events participation, sponsorship and briefings.
- Member-only digital community platform RevoComms.
- Request to join one of our expert committees.
- Access to member-only events.
- Reduced prices and priority booking for our own and co-hosted events (conferences, seminars, study tours and socials).
- Hear the future of our community through our network insights.
- Gain regular updates and briefings on current industry issues.
- Free Revo Hub membership for all under 30's in your organisation.

Revo remains an important voice for the industry and a great forum to network and share ideas. The community is run by its members for the benefit of the members and the wider industry. If you would like to become more involved with Revo, please email [hello@revocommunity.org](mailto:hello@revocommunity.org).

MEET OUR MEMBERS

**DON'T  
MISS OUT,  
JOIN  
TODAY!**

EXPLORE OUR MEMBERSHIP STRUCTURE & FEES HERE



# WHAT OUR MEMBERS SAY

“Throughout the last 30 years of my career, Revo has been an invaluable forum for networking and learning. The majority of contacts and friends I have in the industry I have met through Revo and the ongoing activity helps reinforce these valuable relationships. Revo has also been a great platform to allow me to promote our company and our ideas to a large and extremely relevant audience.

The long history of conferences, dinners and socials are a string of fond memories, and the wide-ranging programme of activities continue to deliver value to me and my colleagues.”

**Alan Anthony, Managing Director & Architect, Threesixty Architecture**

“Revo plays a pivotal role in shaping the future of retail and leisure -led destinations where members share their experience, support the sector’s important initiatives, and collaborate with peers to help drive meaningful opportunities”

**Kate Lea, Head of Shopping Centre Leasing, British Land**

“The rapid evolution of the retail and leisure built environments in response to shifting consumer behaviours, capital flows, and placemaking priorities requires Revo’s sector dedication to be strengthening industry engagement, driving membership growth, and helping shape a commercially and socially resilient future for our urban spaces..”

**Toby Ogilvie Smals, Director, Savills UK**

“The whole team here at Toolbox Marketing benefits from being members of the Revo community. Those who are members of Revo Hub find the study tours and the strategic insights valuable in building their knowledge of the industry and providing them an opportunity to network with other young professionals. While those of us who sit on the committees enjoy being a part of the thought leadership discussions with like- minded peers to shape the future of industry.”

**The Team, Toolbox Marketing**

“Now is such an exciting time for retail and leisure destinations in the UK. Landsec is committed to owning and managing great places that stand the test of time, which is an approach that is endorsed and supported by Revo.”

**Jack Busby, Head of Retail Operations, Landsec**

REVOLUTION



[revocommunity.org](http://revocommunity.org)



[latest@revocommunity.org](mailto:latest@revocommunity.org)



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2026